

7533 East Hoff Rd. Sunman, IN 47041 1-812-363-3876 www.threepointsfibermill.com

## **Fiber Processing Terms and Payment Agreement**

Three Points Fiber Mill is dedicated to providing you with the highest quality finished product possible that meet your exact specifications and exceed your expectations. Our farm-to-finish knowledge and sustainable practices help us deliver a superior product that we are proud of and our customers love.

## **Terms and Conditions:**

To ensure the finished product is of the highest quality, we must start with quality fiber, which includes minimal vegetation, consistent staple length, and good tensile strength. Three Points Fiber Mill reserves the right to refuse any fiber with excessive vegetative matter. Three Points Fiber Mill will refuse any fleece with insect infestation.

We strive to spin all fibers without blending unless specifically requested. Occasionally, some fiber characteristics such as curvature/crimp or extremely low micron fiber size may require additional fibers to be blended to achieve satisfactory results. Three Points Fiber Mill will contact you immediately should your fiber require blending to achieve the desired final product. If you do not want your fiber blended we will return it to you and only charge you for the processing completed, generally the pin-drafted roving fee.

We adhere to the International Yarn Standards for yarn weights, a link to which can be found on our website. We strongly suggest sending a sample comparable to the yarn you desire roughly 2-3 feet long so we can match it. If you find that the end product doesn't meet your expectations you will not be obligated to pay the processing fees, however the product you refuse will become the property of Three Points Fiber Mill and will not be returned to you.

## **Payment Policy:**

- 1. A Non-refundable 50% deposit based on the estimated cost is due before your order can be processed, the remaining balance is due upon completion.
  - a. 10% per day penalty will be applied to unpaid balances over 30 days. No finished product will be delivered until balance is paid in full.
  - b. At 60 days past due the product will become the property of Three Points Fiber Mill
- 2. Acceptable Forms of Payment: Credit Cards (3% processing fee), Personal checks and money orders made out to Three Points Fiber Mill (returned check fee of \$30.00).

Please return a signed copy of this form and include a completed Fiber Processing order form for each fleece. By signing this form you are indicating that you agree to the payment and processing policy above. You also agree to hold harmless Three Points Fiber Mill Inc. in the event you are unsatisfied with the processing of your fiber.

Print Name	
Signature	Date

<sup>\*\*</sup>Shipping NOT included in the processing fees and will be added to your invoice upon completion.